



MyPC 4.1

Release Notes

21 May 2010

MyPC 4.1

This document outlines the platforms supported, those platforms where support has been withdrawn and most importantly the major new features of this release. New MyPC 4.1 components are available for all aspects of the solution, both client and server.

This release introduces MyPC integration with Cire 2.0 and requires a new license file for Cire 2.0. Please contact ITS Support for more details. Existing MyPC licence files (.MPC files do not work with MyPC 4.1/Cire 2.0)

The following platforms are no longer supported by MyPC versions 4.0 and higher

The following server platforms are no longer supported by MyPC versions 4.0 and higher:

- Windows 2000 Server

The following browsers are no longer supported by MyPC versions 4.0 and higher:

- Internet Explorer 6

The following database management systems are no longer supported by MyPC versions 4.0 and higher:

- MSDE 2000A
- Microsoft SQL 2000 Server

The following client platforms are no longer supported by MyPC from version 4.0 or higher:

- Windows 2000 Professional
- Windows 2000 Terminal Server (AD and Novell environments)

Please note that MyPC 4.1 Server is backward compatible with all MyPC 3.x and 4.x Clients and therefore users of Windows 2000 Professional can continue to use MyPC until they upgrade to a supported client operating system. MyPC 3.x and 4.0.x clients will not support the charging features introduced in this release.

New Features

1. Support for Windows Vista and Windows 7 in Public library Environments

The MyPC 4.1 Public Library Client now supports Windows Vista and Windows 7 operating systems.

2. Cire Integration - Single-Sign-On to all ITS Developed Products

MyPC 4.1 now integrates with Cire 2.0 and joins our other products which use Cire for authentication, user and group management and licensing. This also allows a Single-Sign-On to Onelog X8, R&R, Mirtrak, Indigo and now MyPC.

3. NTLM Authentication

Integration with Cire 2.0 now introduces NTLM authentication to the MyPC web interface. This allows login to the MyPC web page by passing through your Windows domain username. Once logged onto your Windows domain there is no need to logon once again to MyPC (where NTLM authentication is configured).

4. Assigning Permission to Groups

Cire allows permissions/roles to be assigned to groups. This will allow TA, NTA, Tutor or Guest level permissions/roles to be applied at the group level. Once a user logs on to the MyPC web interface or the MyPC client they will inherit the permissions assigned to their group.

5. Local Users (Visitor Accounts)

Cire has the ability to create Local Users (Visitor Accounts) which can be used by MyPC in Public Library environments. Local User Accounts can be manually created or created by the use of a template.

6. Local Groups

Cire will allow Local Groups to be created which can be used to assign permissions/roles to users or to grant access to Locations. This will allow MyPC administrative staff to create their own local groupings within MyPC without the need to have these created in a directory source such as Active Directory, Novell eDirectory, LDAP or a Library Management System.

7. Charging

Please note that if charging is used then it is a requirement to use the MyPC 4.1 client.

MyPC 4.1 introduces charging in conjunction with the Cire 2.0 Purse. Where licensed, charging can be set per Location via the relevant Location Policy. Charging can be configured in the following ways:

Use a single booking price which will charge the same cost per minute for the length of the booking.

Use single booking price**	<input type="text" value="Yes"/>
Cost per minute**	<input type="text" value="1.00"/>

Use differential charging where you can charge for an initial period (in minutes) then for minutes used thereafter in the booking.

Use single booking price**	<input type="text" value="No"/>
Cost per minute**	<input type="text" value="1.00"/>
For the following number of minutes**	<input type="text" value="1"/>
Cost per minute thereafter**	<input type="text" value="0.50"/>

If you are interested in the MyPC Charging feature then please contact your ITS Account Manager or local reseller to discuss licensing this feature.

7. Users are shown their current balance on booking screen

With the introduction of MyPC Charging users are now informed of their current balance on the booking screen

The screenshot shows the top navigation bar of the ITS:MyPC system. It includes the logo, a clock icon, the time 15:45:15, and the user's name 'shah' with a balance of '£ 500.00'. Below this are three filter sections: 'Where' with 'Site' set to 'Novell' and 'Location' set to 'All'; 'What' with 'Computer Type' set to 'All'; and 'When' with 'Today' selected and the date '19/05/2010' displayed with a right arrow.

8. Booking costs displayed at time of booking

When users or staff (TA/NTA) book computers in advance they will see the cost of the booking prior to saving.

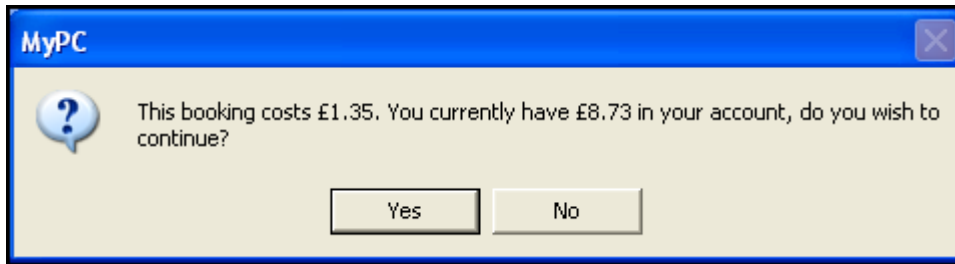
The 'Booking Properties' dialog box displays the following information:

Resource	MyPCXPN
Date	19/05/2010
Start Time	<input type="text" value="15:57"/>
End Time	<input type="text" value="16:02"/>
Print booking receipt	<input type="checkbox"/>
Email booking receipt	<input type="checkbox"/>
Current booking cost	£ 0.25

At the bottom, there are two buttons: 'Save' and 'Cancel'.

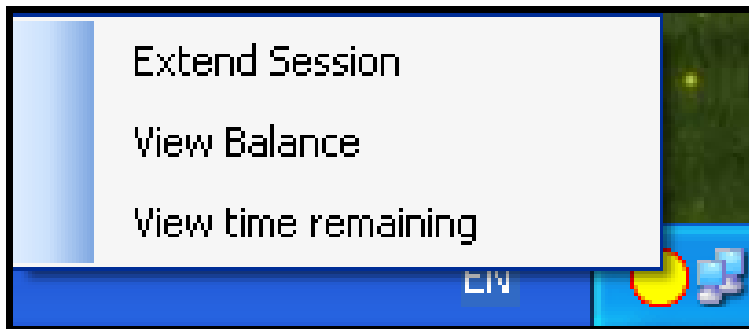
9. Booking Cost information at logon for Walk-up bookings

MyPC walk-up users at time of logon will receive an indication of the cost of the booking (if the MyPC Charging option is enabled). The user will be offered a Yes/No choice to continue with the booking.



10. MyPC 4.1 System Tray Icon Options Menu

The MyPC 4.1 client introduces a menu to allow "Extend Session" at any time during the session, "View Balance" and to "View time remaining". To access this menu you right click on the MyPC system tray icon.



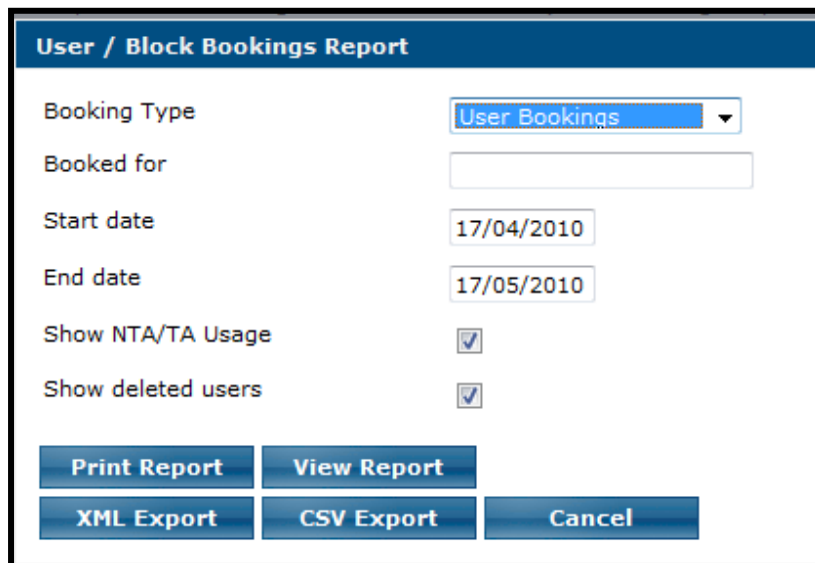
11. MyPC Public Library Client Integration with the PaperCut Print Management Solution

MyPC in public library environments allows users to login using their Borrower ID and PIN which in turn logs the user into the Windows PC using a generic Windows user e.g. adult, child, etc. When printing to any configured printer controlled by PaperCut it would previously use the logged on Windows username as the owner of the print job and charge to this account. In most cases library staff would like to ensure that the cost of the print job is allocated to the user's Borrower ID, not the generic Windows account. The MyPC 4.1 client now fully integrates with PaperCut's User Client to ensure that jobs are correctly charged to the Borrower ID who has logged into MyPC. Please note such integration is not required where the MyPC client is being used in "Classic" mode.

Please contact ITS Technical Support for more details on how to enable this integration.

12. Show deleted Users in Report

MyPC 4.1 reports now have the option to show or hide deleted users from the statistics.



User / Block Bookings Report

Booking Type: User Bookings

Booked for:

Start date: 17/04/2010

End date: 17/05/2010

Show NTA/TA Usage:

Show deleted users:

Print Report View Report

XML Export CSV Export Cancel

Enhancements

1. The MyPC booking screen refresh process has been improved. It will now refresh the grid uniformly rather than each individual grid.
2. MyPC Client memory usage has been optimised in the situations where the client was never switched off.

Resolved Issues

Client

1. MyPC Client on Windows XP would not shutdown when a remote shutdown command was sent whilst the MyPC pre-logout screensaver was running. This issue is now resolved.

Server and Web

1. When TAs or NTAs were making queued bookings for users by scanning their barcodes it would close the booking window and no booking was made. This issue is now fully resolved and when the barcode is scanned the information stays present in the booking window to allow the TA or NTA to save the booking.
2. The MyPC Calendar pop up did not appear at certain times when moving forward using the arrow button. This issue is now resolved.
3. It was not possible for the tutors to make a block booking which was greater than the maximum booking duration allowed specified in the Location Policy. This is now restricted by maximum block booking time allowed specified in the Tutor Policy.
4. When logging into MyPC web interface, no Sites or Locations were shown to the user if the Location Policy set at the Site level allowed walk-up bookings only. This issue is now resolved.
5. When a booking, which was queued in the queue monitor became ready for use then the queue monitor showed a message stating that "There is an approximate wait time of up to -1 minutes for new users." This issue is now fixed.

The Upgrade Process

Please contact ITS Technical Support via email at support@itsltduk.com or call +44 (0)20 8869 1960 if you would like to upgrade to MyPC 4.1. ITS Technical Support will be able to provide you with access to a MyPC 4.1 (Cire) licence file and access to the required Setup Binaries.